

IN THE ABSTRACT:

Please cancel the current Abstract, and replace it with the following replacement Abstract:

A household appliance monitoring system includes subsystems for continuously monitoring the operations of appliances and a remote center that further, and in more depth, analyzes data provided by the subsystems. The subsystem associated with a particular appliance tracks various parameters and conditions during operation, then analyses the information to determine if the appliance requires attention. If so, the subsystem sends the monitored data and an alarm or warning message to the center. The subsystem also periodically sends statistical data to the center for further analysis. The center further analyzes the data and messages received from the subsystems to determine what attention is required. The further analysis may determine that more or other attention is required, and/or recommend to the user more efficient uses or replacement appliances. The remote center responds to alarm or warning conditions based on the particular condition and also on a level-of-service contract with the user.